

2000 Regency Parkway, Suite 600 Cary, NC 27518 tel: (919) 230-8700 ganzsecurity.com

## PRODUCT NOTICE

## Important Notice to our Customers

**August 8, 2023, Cary, NC** – CBC AMERICA announced today that internal tests have found that the following devices are potentially vulnerable to malicious attacks on the user management module of the recorders and are no longer suitable for connection to the Internet:

- NR4H, NR8H, NR16H Series
- DR-16F, DR-8F, DR-4F, DR-16H, DR-8H, DR-4H, DR-4M41 Series

For customers using models other than those mentioned, we strongly recommend constantly updating your device to the latest firmware to enhance security and improve performance.

If you have any additional questions, please contact us.

