



CORTROL Ch. Add-on Addendum

01302024 v1.0.1

Grace Period

Starting January 1st, 2024, CORTROL channel add-ons will include a two-year grace period.

Form & Function

How does the two-year grace period on CORTROL channel add-ons work?

The channel add-ons do not technically “include” any license warranty coverage.

Renewal coverage during the channel add-ons two-year “grace” period is not a requirement.

Renewal coverage outside of the channel add-ons two-year “grace” period is a requirement.

The warranty coverage of the CORTROL primary license determines the coverage requirement of the channel add-ons.

CORTROL Channel Additions

Channel Additions are an add-on expansion to the core channel functionality of the licensed CORTROL service.

Channel Additions licensing is separate from that of the core licensed warranty, not in addition to. This leads to Channel Additions including a two-year grace period (warranty).

The Channel addition grace period must always start within the existing core licensed warranty coverage.

Example 1: Grace period activated first year of the initial 2yr licensed warranty.

- *No additional coverage required for the Chanel additions*

Core License Warranty – Initial 2 years		
Year 1 - Active	Year 2 - Active	Year 3 - Expired
Channel Addition (Add-on) – 2-year grace period		
Year 1 – Grace Period	Year 2 – Grace Period	Year 3 - Expired

Example 2: Grace period activated second year of the initial 2yr licensed warranty.

- *No additional coverage required for the Chanel additions*

Core License Warranty – Initial 2 years		
Year 1 - Expired	Year 2 - Active	Year 3 - Expired
Channel Addition (Add-on) – 2-year grace period		
Year 1 – N/A	Year 1 – Grace Period	Year 2 – Grace Period

Example 3: Grace period activated first year of the 3yr warranty renewal.

- *1yr of additional coverage to match the 3yr renewal.*

Core License Warranty – 3-year renewal					
Year 1 - Expired	Year 2 - Expired	Year 1 - Renewed	Year 2 – Renewed	Year 3 - Renewed	Year 4 - expired
Channel Addition (Add-on) – 2-year grace period					
Year 1 – N/A	Year 2 – N/A	Year 1 - Renewal	1yr – Grace Period	2yr - Grace Period	Year 4 - expired





CORTROL Ch. Add-on Addendum

01302024 v1.0.1

Example 4: Grace period activated second year of the 3yr warranty renewal.

- *No additional coverage required for the Chanel additions*

Core License Warranty – 3-year renewal					
Year 1 - Expired	Year 2 - Expired	Year 1 - Renewed	Year 2 - Renewed	Year 3 - Renewed	Year 4 - expired
Channel Addition (Add-on) – 2-year grace period					
Year 1 – N/A	Year 2 – N/A	Year 3 – N/A	1yr – Grace Period	2yr - Grace Period	Year 4 - expired

Example 5: Grace period activated third year of the 3yr warranty renewal.

- *No additional coverage required for the Chanel additions*

Core License Warranty – 3-year renewal					
Year 1 - Expired	Year 2 - Expired	Year 1 - Renewed	Year 2 - Renewed	Year 3 - Renewed	Year 4 - expired
Channel Addition (Add-on) – 2-year grace period					
Year 1 – N/A	Year 2 – N/A	Year 3 – N/A	Year 4 – N/A	1yr – Grace Period	2yr - Grace Period

CORTROL channel add-on graphic

Grace period two years

- *Minimum order quantity of 6 or greater*
- *New Channel additions enjoy a 2yr grace period*
- *Grace period separate from 2yr core licensed warranty*

Core Licensed Warranty expired

- *If "Expired" – No adding Channel Additions*
- *Requires an active core licensed warranty*

Grace period Renewal

- *Requires matching CORE licensed warranty balance*
- *1, 2, 3, 4, 5, 6, 7, or 8-yr renewals available*
- *Back-dating not required!!!*

 Premier <i>Essentials & Professional editions</i>	 Global Start <i>Enterprise edition</i>
Premier Server <i>Includes Console & Client</i>	Global Server <i>Includes Console & Client</i>
Management Console <i>Includes Client</i>	Management Console <i>Includes Client</i>
Client <i>Stand alone desktop Client</i>	Client <i>Stand alone desktop Client</i>
	Recording Server <i>Includes Console & Client</i>

